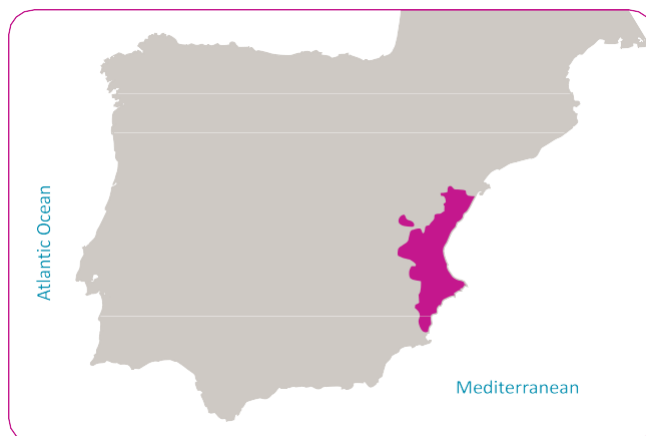


Practical Guide for foreign researchers in the Valencia Region

Practical Information



Location of the Campuses of the Universities in the Valencia Region:



Universitat de València (UV): Valencia, Burjassot-Paterna and Onteniente

Universitat Politècnica de València (UPV): Valencia, Gandía and Alcoy

Universidad de Alicante (UA): Alicante, San Vicente del Raspeig, Benissa, Orihuela, Cocentaina, Biar, La Marina, La Nucía, Jijona and Villena

Universitat Jaume I de Castellón (UJI): Castelló de la Plana, Morella, Sagunto, Segorbe, Vinaroz, y Vistabella del Maestrat

Universidad Miguel Hernández de Elche (UMH): Elche, Altea, Orihuela and San Juan

Universidad Cardenal Herrera-CEU (CEU-UCH): Moncada-Alfara del Patriarca, Castellón and Elche

Universidad Católica de Valencia "San Vicente Mártir" (UCV): Valencia, Godella, Burjassot, Torrent, Alcira and Xàtiva

City Councils

For any other type of information about the three capitals of the provinces of Castellón, Valencia and Alicante, visitors can browse the websites of the respective city councils. At these addresses, foreign visitors can find a great amount of information about these cities as well as of the services they offer: history of the city, pictures, street plans, weather and state of the traffic online, information on administrative proceedings, culture, tourism, sports, environment, youth activities, etc. In addition, links are also provided to other websites or sources of interesting information:

Website of the City Council of Valencia:

[http://www.valencia.es/ayuntamiento/home.nsf/\(Portadas1\)/\\$first?opendocument&lang=1](http://www.valencia.es/ayuntamiento/home.nsf/(Portadas1)/$first?opendocument&lang=1)

Website of the City Council of Alicante: <http://www.alicante.es>

Website of the City Council of Castellón: <http://www.castello.es>

Citizen Information

The Generalitat Valenciana gives great importance to **attending to its citizens**, and does this in different ways: personally, by telephone, online, etc., and for this it has the **PROP** offices that provide general information about the Generalitat's procedures and services and public job offers.

The **PROP information system** has a **network of offices** distributed in the Valencia Region, at which citizens can request general information on procedures, collect official forms, submit documents, etc. The information provided by the PROP offices is also available through telephone number 012 or online (**PROP Guide**).

VALENCIA	
01. Valencia (PROP I)	C. Gregorio Gea, 27 - 46009
02. Valencia (9 d'Octubre)	C. de la Democràcia, 77 - 46018
03. Valencia (Cigüeña)	Paseo de la Alameda, 16 - 46010
04. Ontinyent	C. Mayans, 19 - 46870
05. Sagunto	Camino Real, 65-67 - 46500
06. Puerto Sagunto	Pl. Ramón de la Sota, s/n - 46520
07. Requena	Pl. Consistorial, 2 - 46340
08. Safor (Gandía)	Av. República Argentina, 28 - 46702
09. Sagunto	Camino Real, 65-67 - 46500
10. Xàtiva	Alameda Jaume I, 35 - 46800
11. Alzira	Pl. Casassús, 1 - 46600
ALICANTE	
12. Alicante (Churruca)	C. Churruca, 29 - 03003
13. Alicante (Rambla)	Rambla Méndez Núñez, 41 - 03002
14. Alcoy	C. Sant Llorenç, 2 - 03801
15. Benidorm (Foietes)	Foietes - Colonia de Madrid, Av. Beniardá, 61 - 03502
16. Denia	Pl. Constitución, 10 - 03700
17. Elda	Pl. Constitución, 1 - 03600
18. Elche	Pl. de la Merced, 5 - 03202
19. Orihuela	C. López Pozas, s/n - 03300
20. Torreveieja	Pl. Constitución, 2 - 03181

CASTELLON

<u>21. Castellón (Hermanos Bou)</u>	Av. Hermanos Bou, 47 - 12003
<u>22. Castellón (Mayor)</u>	C. Mayor, 76 - 12001
<u>23. Morella</u>	C. Segura Barreda, 28 - 12300
<u>24. Vila-real</u>	C. Josep Ramón Batalla, 38 - 12540
<u>25. Vinaròs</u>	Pl. de Jovellar, 2 - 12500
<u>26. Segorbe</u>	Pl. del Almudín, 1 - 12400

In addition, these offices offer the following services:

- General information about any procedure or service that could or must be carried out with the Generalitat administration, and details about public job offers.
- Free access to official forms required to initiate or carry out procedures and services so that they can be completed in a single visit.
- Information about the status of applications filed related to subsidies for housing, transport cards, calculation of transfer tax on vehicle ownership.
- Information about the organisation, responsibilities, address, telephone number, fax and email address of the administrative units of the Generalitat, and about the office hours and document registration.
- Through the register installed in the office itself, citizens may submit and register documents addressed to the Generalitat.
- Access to the Official Journal of the Valencian Community (DOCV).
- Subscription to the [Alert Service](#).



The telephone information service 012 aims to centralise the administrative information provided by the Generalitat in a single telephone number. The main objective is for citizens to obtain complete, reliable and updated information, with absolute confidentiality about the enquiries made and the answers given to them.

For calls outside the Valencian Region or for citizens who have a flat-rate service for national telephones or landline calls, the administrative information service of the Generalitat is 963 866 000 (+34 963 866 000 from abroad).

Public opening hours are from Monday to Friday, from 8am to 7pm, and in August, from 8am to 4pm, except national holidays, Valencia bank holidays and the 24th and 31st December.

012 service aims to:

- Provide information about any procedure or service that can or must be processed before the Administration of the Generalitat, as well as information about public employment offers.
- Provide information about the situation of housing procedures, transport cards, support for the care of the elderly from the family environment, calculate the transfer tax of vehicles or information about authorised installers by the Conselleria de Economia, Indústria, Turisme y Empleo (Regional Ministry of Economy, Industry, Tourism and Employment).
- Transfer calls of citizens to any person in the organisation.
- The information provided by telephone can be sent for free via e-mail.

The Generalitat Valenciana, through its website <http://www.gva.es>, offers citizens a great number of online administrative services such as electronic certification and information on family issues, tax, doctor appointments, housing, education, etc.



Cultural Guide and Museums of the Valencia Region

The following link supplies information on the cultural events that are held in the Valencia Region, as well as a brief description of the museums and exhibitions running and further information about culture in our Region:

<http://www.ceice.gva.es/es/>



Tourist Offices

The Valencian Agency for Tourism has a network of Tourist Information Offices of the Generalitat Valenciana, called **TOURIST INFO**, spread throughout the entire Valencia Region.

With nearly 200 offices across the Region, the Tourist Info Network provides a direct and customised information service for the thousands of tourists who visit the Valencia Region every year, offering advice and continuously updated information regarding the most notable resources and tourist destinations of the Region, together with accommodation, alternatives for leisure and entertainment, routes and excursions, gastronomy, sports, leaflets and brochures, etc.

One can personally visit any of these offices and obtain free tourist publications, maps, plans, etc. Here are the addresses of the main four offices:

VALENCIA:

C/ Paz, 48 Tel.
963986422

CASTELLÓN:

Plaza de la Hierba S/N
Tel. 964358688

ALICANTE:

Rambla Méndez Núñez, 41
Tel. 965200000

Aeropuerto de Alicante-Elche
Terminal de Llegadas T1
(El Altet) ELCHE
Tel. 966919367 / ealtet@touristinfo.net

● **For further information:**

Official Tourism website of the Valencia Region:

<http://comunitatvalenciana.com>

Tourism Valencia:

<http://comunitatvalenciana.com/tourism/term/14>

<http://www.turisvalencia.es>

Tourism Castellón:

<http://www.castellonturismo.com>

Tourism Alicante:

<http://www.alicanteturismo.com>

Official tourism website of Spain:

<http://www.spain.info>



Instituto Valenciano de la Juventud

The **Instituto Valenciano de la Juventud** (Valencian Youth Institute) (IVAJ) is an independent organisation of the Generalitat Valenciana, belonging to the Department of Social Welfare.

The IVAJ carries out and manages a group of programmes and actions such as discount cards, voluntary work, for the improvement of the quality of life of young people, their training, support in the creation of employment and business start-up, search for housing or leisure activities. To carry out these actions, the IVAJ independently draws up programmes ranging from grants, the maintenance of youth residences, hostels and summer camps, as well as the organisation of workshops, language courses, work camps and skiing holidays.

For full information on all the programmes conducted by the IVAJ and the available services, call **TEL. 012**, or visit their main offices at the following addresses:

IVAJ - Valencia: C/ Hospital, 11
Tel. 963108580 / info_gvajove@gva.es

IVAJ - Territorial Unit for Castellón: C/ Orfebres Santalínea, 2.
Tel. 964558860 / castellon_ivaj@gva.es

IVAJ - Territorial Unit for Alicante: Rambla de Méndez Núñez, 41.
Tel. 966478120 / alicante_ivaj@gva.es

Entertainment Guides

You can check cultural, entertainment and other events here:

AU agenda Urbana Cultural de Valencia: <https://au-agenda.com/>

Diario Levante-EMV: <http://ocio.levante-emv.com/agenda>

Guía del ocio: <https://www.quiadelocio.com/>

Weather Forecast

The State Meteorology Agency allows you to see the **[weather forecast](#)** in over 8,000 towns.

Emergency Phone Number

General emergency phone number: 112



The 1•1•2 service is a public service provided by the Generalitat Valenciana, that attends the emergency calls made by any citizen from our Region. In this way if you have an emergency, please contact this telephone number and they will arrange the kind of help that you may require.

Information on emergency situations in the region are listed on the website: <http://www.112cv.com/ilive/>

Other emergency phone numbers are:

- National Police: 091
- Local Police: 092
- Guardia civil: 062
- Medical emergencies: 061
- **Red Cross**: 902222292
- Fire brigade: 112
- **Sea emergencies**: 900202202

Phone Numbers of interest



Citizen information: 010
Timetables vary in each town.

Traffic Headquarters: 011

Forecast information: 060

VALENCIA:

- **Valencia airport:** 913211000
- **Valencia underground** (including tram): 900461046
- **Valencia Port:** 963939500
- **Valencia Municipal Transport Company (EMT):** 963158515
- **RENFE railways:** 912320320
- Valencia coach station: 963466266
- Taxi: 963703333 (Radio Taxi), 963571313 (Tele Taxi)
- Provincial Office for Consumer Information (OMIC): 012 / 963511237
- **Street plan**
- Vehicle rent: **Europcar** (902405020), **Avis** (902248824), **Hertz** (917499069), **Enterprise** (902111902)
- Hospitals in Valencia city:
 - HOSPITAL CLÍNICO UNIVERSITARIO DE VALENCIA Av. Blasco Ibáñez, 17. Tel. 961973500
 - HOSPITAL ARNAU DE VILANOVA C/San Clemente, 12. Tel. 961976000
 - HOSPITAL LA MALVA-ROSA C/Isabel de Villena, 2. Tel. 961925400
 - HOSPITAL CASA DE LA SALUD C/ Dr. Manuel Candela, 41. Tel. 963897700
 - HOSPITAL GENERAL UNIVERSITARIO DE VALENCIA Av. Tres Cruces, 2. Tel. 963131800
 - CLÍNICA QUIRÓN DE VALENCIA Av. Blasco Ibáñez, 14. Tel. 963690600
 - CLINICA VIRGEN DEL CONSUELO C/Callosa de Ensarria, 12. Tel. 963177800
 - HOSPITAL 9 DE OCTUBRE Av. Valle de la Ballestera, 59. Tel. 963179100
 - HOSPITAL UNIVERSITARIO DOCTOR PESET Av. Gaspar Aguilar, 90. Tel. 961622300
 - HOSPITAL UNIVERSITARI I POLITÈCNIC LA FE Bulevar Sur, s/n. Tel. 961244000
 - CLÍNICA FONTANA C/Alicante, 31. Tel. 963410600
 - HOSPITAL PARE JOFRÉ C/San Llázter s/n. Tel. 961223900
 - HOSPITAL NISA VALENCIA AL MAR C/Río Tajo, 1. Tel. 963352500

CASTELLÓN:

- **Aeropuerto Castellón:** 964239018

- **RENFE railways:** 912320320
- **Castellón Tram:** 964900054
- **Castellón urban transport** (TUCs): 964200122
- Castellón coach station: 964240778
- Vehicle rent: Avis (964242002), Europcar (964251131), Enterprise (964247841)
- Castellón taxi: 964237474 (Radio-Taxi), 964254646 (Tele-Taxi)
- **Castellón Port:** 964281140
- Provincial Office for Consumer Information (OMIC): 964269606
- **Street plan**
- Hospitals in Castellón city:
 - HOSPITAL GENERAL UNIVERSITARIO DE CASTELLÓN Av. Benicasim, s/n. Tel. 964726500
 - HOSPITAL LA MAGDALENA C/Cuadra Collet, 32. Partida Bovalar. Tel. 964356800
 - CONSORCIO HOSPITALARIO PROVINCIAL DE CASTELLÓN Av. Doctor Clara, 19. Tel. 964359700
 - HOSPITAL REY DON JAIME C/Sta María Rosa Molas, 25. Tel. 964726000

ALICANTE:

- **Aeropuerto de Alicante-Elche:** 913211000
- **Alicante metropolitan transport (TAM) :** 900720472
- Alicante taxi: 965252511 (RadioTeleTaxi), 637959978 (Euro-Taxi Alicante)
- **Alicante tram:** 900720472
- **Alicante coach station:** 965130700
- **RENFE railways:** 912320320
- **Alicante Port:** 965130095
- Hospitals:
 - CLINICA VISTAHERMOSA, S.A. Av. de Denia, 103. Tel. 965264200
 - HOSPITAL PERPETUO SOCORRO, S.A. Pza. Doctor Gómez Ulla, 15. Tel. 965201100
 - CLÍNICA CAZORLA C/Hogar Provincial, 12. Tel 965160774
 - HOSPITAL GENERAL UNIVERSITARIO DE ALICANTE Av. Pintor Baeza, 12. Tel 965933000
 - HOSPITAL INTERNACIONAL MEDIMAR S.A. Av. de Denia, 78. Tel. 965162200
- Provincial Office for Consumer Information (OMIC): 965230276
- **Street plan**
- Vehicle rent: Europcar (965982218), Avis (965136258), Hertz (902377337), Enterprise (965682526)